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Crucial Conversations: Tools for Talking
When Stakes are High discusses how to
handle disagreements and high-stakes

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communication. It is written on the premise that when you are stuck in any situation—whether it's at home or work—there is a crucial conversation keeping you from accomplishing the desired results.

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Book Summary - Crucial Conversations:

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Book Summary - Crucial

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Conversations: Tools for Talking ...

Crucial Conversation - tools for talking when stakes are high talks about How to handle disagreements and high stakes communication, this book is written on the premises that when you are stuck in any situation whether at home or at work, it is this crucial conversation which is keeping you away from your desired

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result, and when you learn to handle such crucial moments effectively nicely, you can accomplish the result you want in your life.

Crucial Conversations Summary By Kerry & Joseph - SeeKen

We discuss the tools needed to manage crucial conversations, much of this

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information is based on Patterson,
Grenny, McMillan and Switzler's (2002)
book Crucial Conversations: Tools for
Talking when Stakes are High. What is a
crucial conversation? A crucial
conversation is a discussion between
two or more people where: The stakes
are high

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Crucial Conversations is the perfect tool
for anyone who has to deal with
customers or coworkers for any amount

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of time. It gives you the basic tools to be able to manage maintaining your composure in difficult situations. The advice in Crucial Conversations was given in an extremely engaging manner. The language was very conversational.

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Kerry Patterson, Joseph Grenny, Ron
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Feelings get hurt in conversations, lies

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are told, deception, betrayal, all of these can happen in conversations. Enter the book Crucial Conversations Tools for Talking When Stakes Are High. I heard Joseph Grenny, one of the authors speak on this topic recently at the leadership summit and got a lot out of his session.

Amazon.com: Customer reviews:

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